

**The Statement of Myanmar National Human Rights Commission on the status of its  
handling of complaints during May, 2021**

**Statement No(9/2021)**

1. During May, 2021, The complaints investigation team of the Myanmar National Human Rights Commission (MNHRC) held investigation meetings for examining complaints as follows:

(a) referring to relevant ministries/ organizations	-	6
(b) advising the complainants	-	2
(c) putting on records	-	9
<b>Total</b>	-	<b>17</b>

2. The 9 complaints which are placed on record include the cases which are not within the competence of the Commission according to Section 32(b) of MNHRC Law and the 6 complaints which are placed on record include the cases which may seek more appropriate remedies through alternative channels, available to the complainant according to Section 32 (C) of MNHRC Law. So the MNHRC puts them on the record systematically.

3. The MNHRC received 1 response to the complaint received in 2019, 15 responses to the complaints received in 2020 and 4 responses to the complaints received in 2021, from the relevant Union Ministries and Organizations, Nay Pyi Taw Council and State and Regional Governments relating to the complaints that MNHRC sent for taking necessary actions. Subsequently, the MNHRC informed the status of responses to the complainants.

4. To lodge complaints or allegations of human rights violations, a written complaint may be sent in person or by registered mail and express mail to No. (27), Pyay Road, Hlaing Township, Yangon. Complaints may be lodged by fax or email to Fax no. 01 654678 and email: [info@mnhrc.org.mm](mailto:info@mnhrc.org.mm) and [protection@mnhrc.org.mm](mailto:protection@mnhrc.org.mm).

5. The violations of child rights and people with disabilities rights are also human rights violations, so the children and persons with disabilities face human rights violations they also can send the complaint to our commission.

6. The name of the complainant, a copy of national registration card, contact address, how human rights were violated as well as clear and full explanation of the circumstances leading to the incident are necessary together with the complaint letter

signed by the complainant. If necessary, copies of documents relevant to the circumstances of the incident, photograph, audio files, video files shall be attached in full with the complaint letter as evidence.

**Myanmar National Human Rights Commission**

Date: 5 July 2021